



EASY-CERT Operator information, certificates and label approvals

Terms of Use

01 Scope and definitions

The operators of the EASY-CERT platform are bio.inspecta AG, Ackerstrasse, in 5070 Frick, Switzerland and Austria Bio Garantie GmbH, in 2202 Enzersfeld/Vienna, Austria. These Terms of Use govern the use of the EASY-CERT platform and the address and certification data published therein. EASY-CERT provide their services within the context of the applicable contractual relationship and the operational resources available. The Company reserves the right to adapt these services as required or for important reasons.

02 EASY-CERT/Customer portal

Users are given the option to use a personal customer portal. Individual supplier lists can be maintained for Switzerland and Austria respectively. In parts the use of work spaces in the customer portal is subject to fees.

03 Liability

EASY-CERT does not guarantee either the uninterrupted, error-free operation of its services or error-free operation at any given point of time. Liability for service interruptions, the purpose of which is in particular to rectify faults, carry out maintenance or introduce new technologies, is herewith excluded. EASY-CERT does not guarantee the integrity of the stored data or data transmitted via its system. Any guarantee for the accidental disclosure or corruption or deletion of data which are transmitted and received via or stored on its system is excluded. In particular, EASY-CERT shall not be liable for damages caused to customers as a result of the abuse of the connection (including viruses) by any third party. Any liability of EASY-CERT and its vicarious agents for a specific technical or commercial outcome, for indirect losses such as lost profits, claims by third parties as well as for consequential losses arising from lost production, data loss and liability for minor negligence are expressly excluded, subject to further, compulsory statutory liability

provisions. EASY-CERT reserves the right in all cases to make a claim for damages from users for offences, especially in the case of data crime, data misuse and hacker attacks on the network or on the infrastructure of the Company.

04 User rights and responsibilities

Users must ensure that their use of the Internet is in accordance with applicable law. Users undertake to respect and observe international agreements, particularly with regard to data protection, copyright, trade secrets, trademark law, fair competition and related issues. The online tools made available to the users by EASY-CERT are provided for information purposes and to simplify internal control and quality assurance processes. The bio.inspecta AG and Austria Bio Garantie GmbH Conditions of Use for Online Tools apply in addition to these provisions. Users must ensure that their use of the Internet complies with Swiss law in force and any applicable foreign laws.

05 Amendments

The current version of the Terms of Use applicable to users at any given time will be published on the Internet. It is the responsibility of the customers to inform themselves of the current Terms of Use.